

IB
2023



#SmartNationIB #GovTechSG

Sustainable Digitalisation – Opportunities and Challenges

HENRY CHANG

**Deputy Chief Executive
GovTech**



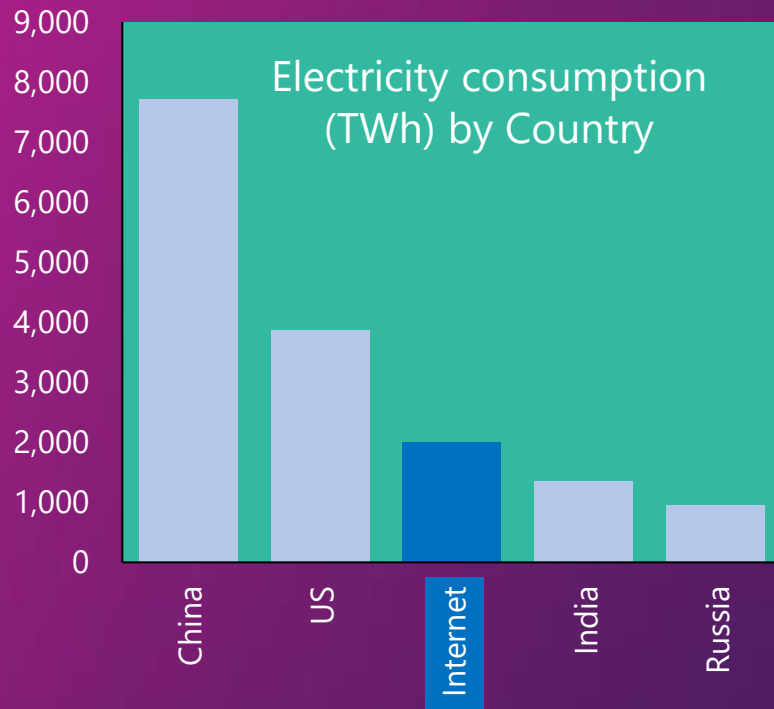
SG Tech Stack

Smart City

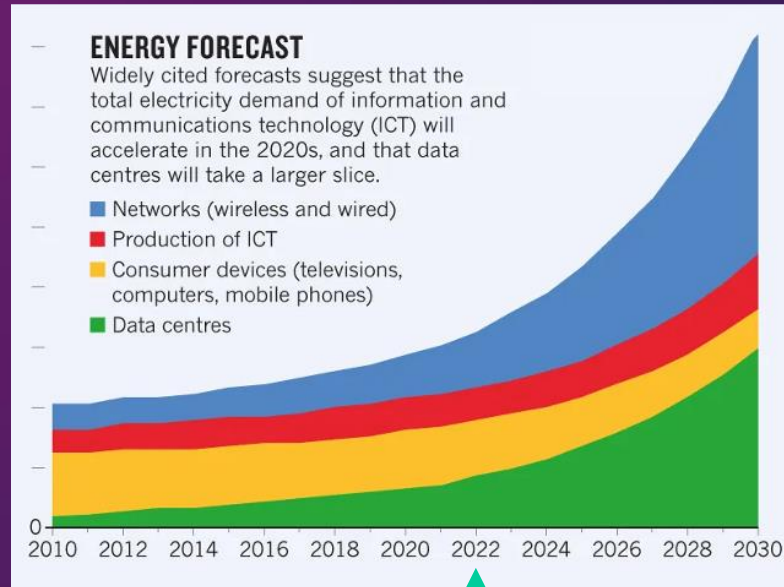
Sustainability

Digitalisation has a high carbon footprint and growing trendline

If the Internet was a country, it would rank **3rd** in global electricity demand ¹

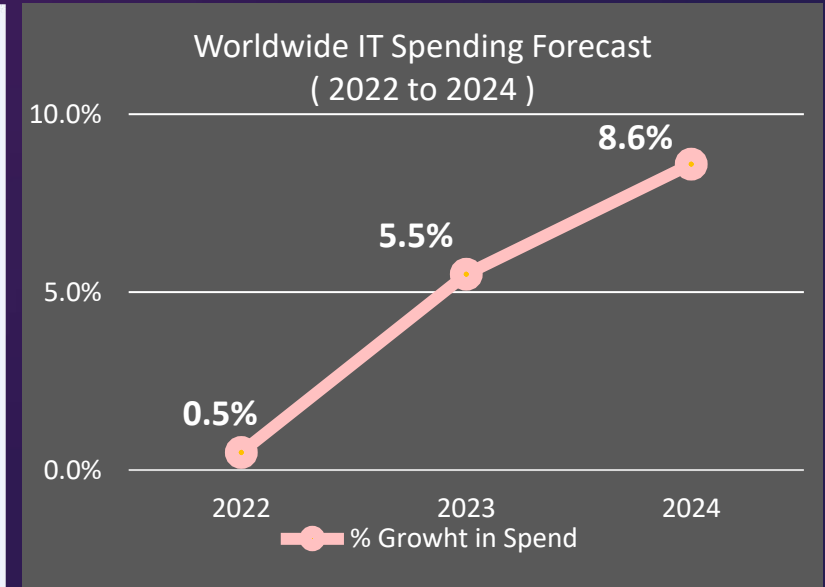


By 2030, electricity used by ICT could rise beyond 30% ²



~10% global electricity use today

Steady Growth in Worldwide IT Spend ³



Source

1) Smart Green World (Steffen Lange, Tilman Santarius, 2020)

2) On Global Electricity Usage of Communication Technology: Trends to 2030 (Anders Andrae, 2015)

3) Gartner, April 2023

Mounting pressure for organisations to Be Green(er)



Lower Cost of Renewables

Renewables cost less than fossil fuels and continue to decrease in price



High Cost of Carbon Tax

Govts are taxing the carbon externality; IMF recommends \$75/tCO₂e as the 2030 target



Investor/Buyer Appeal

Investors and Consumers (Gen-Zs especially) say they will place a premium on sustainable products



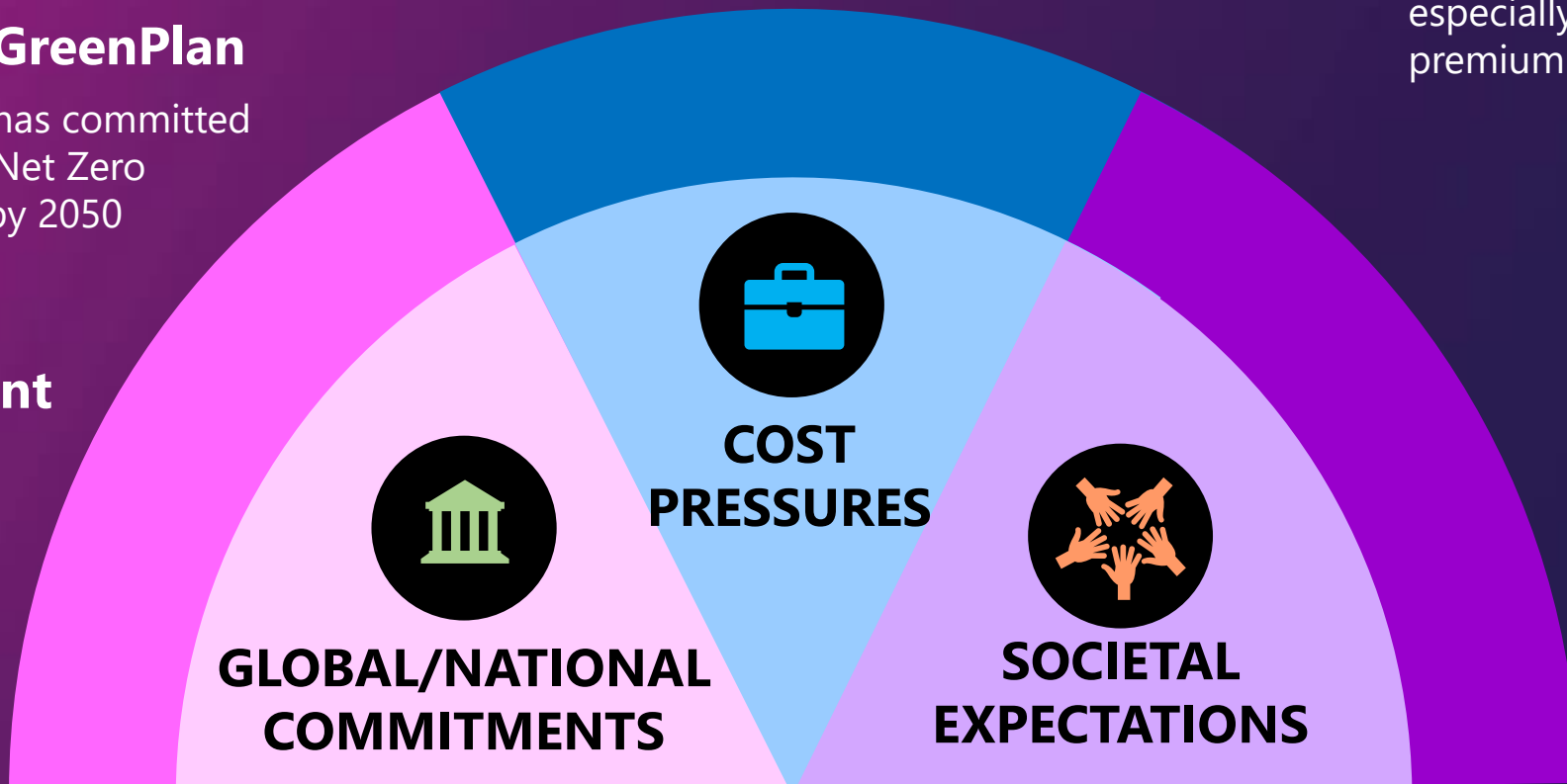
SG GreenPlan

Singapore has committed to achieve Net Zero emissions by 2050



Paris Agreement

1000+ companies have pledged to act against climate change



Talent Attraction

Younger workforce increasingly want to work for companies aligned with their personal ethics



Digitalisation and Sustainability Paradox



The global AI market could be worth \$1,600 Billion by 2030.

Digitalisation and AI have potential to address major societal issues, but it can have serious environmental implications if not well-managed

Calls for a balancing act between its huge potential vs its carbon footprint

Sustainable Digitalisation

1

**How we, as IT professionals, perform digitalisation
in a sustainable manner**
(our practices across the digital value chain)

2

**How we, in our organisations, leverage technology
for sustainable outcomes**
(our digitally-powered sustainable outcomes)

GovTech's Sustainability Framework at a Glance

Vision To become a Net Zero Government by 2045

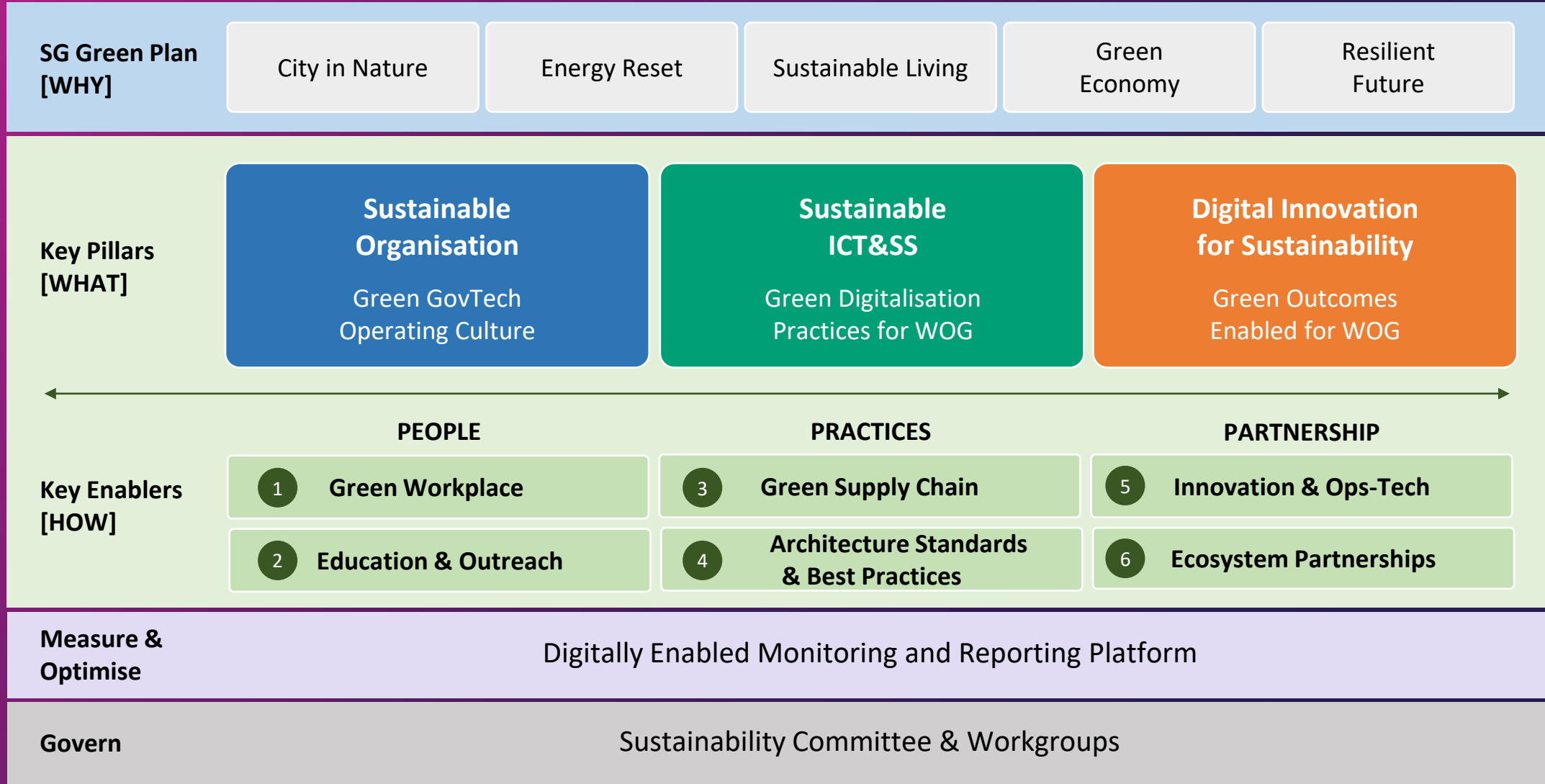
Mission Adopt sustainability as a core principle in our digitalisation business and professional way of life



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Key Pillar #1 - Sustainable Organisation

Optimise operations through deliberate consideration of a wide array of environmental factors when making business decisions, and the consistent practice of Reduce, Reuse, Recycle

Sustainability Culture



Sustainability is a shared value at all levels of the organisation, and an integral part of any decision-making process

Optimised Operations



Environment management is strengthened with data and smart automation with predictive and adaptive process controls in real-time

Green Digital Office



Physical workflows and transactions are digitalised to cultivate a sustainable and collaborative workplace that inevitably minimises waste

Key Pillar #2 - Sustainable ICT&SS Value Chain

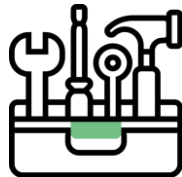
Incorporate sustainable practices across the digital value chain ensuring that our digital production and operations are done as sustainably as possible to reduce emissions

Green Supply Chain



Sustainability criteria embedded in relevant procurement and disposal tenders, and suppliers are screened regularly for their sustainability compliance

Equipment & User Devices



Equipment and devices are evaluated for lifecycle carbon emissions, and used/re-used optimally to minimise energy use and physical wastage

Green Hosting in Cloud & DCs



Data centre consolidation, adoption of green cloud architecture and best practices, and optimisation of cloud resourcing with IAC, auto-scaling and active mgt.

Green Software and Data



Apps eco-designed and coded efficiently to prevent unnecessary data storage/transfer and resource utilisation. Fit-for-purpose data storage including dark data mgt.

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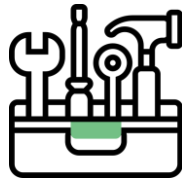
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Key Pillar #3 - Digital Innovation for Sustainability

Innovative use of digital tech in critical use cases that would enable sustainable outcomes and contribute to SG GreenGov and Singapore's Net Zero goals

Strong Ops-Tech Integration



Co-ideation and co-delivery of sustainable services with agencies implemented via cross-functional and cross-agency ops-tech teams

Ecosystem & Community



Strong Partnerships with ecosystem actors to jointly innovate, crowdsource, and deliver on sustainability trials and/or solutions

Sustainable Facilities

Automate resource optimisation and preventive maintenance



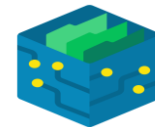
Biodiversity Protection

Intelligent monitoring for protection and conservation



Digital Twins

Build digital twins for various city planning use cases



Data Mgmt & Analytics

WOG Sustainability Dashboard for analytics & decision-making



Growing global momentum to advance research & discourse

Sustainable Digitalisation calls for a whole ecosystem effort



Architects

green architecture and solution design



Sw Engineers

green coding, software stack, and dev-ops



Infrastructure

green digital facilities and equipment



Data Scientist

green AI with balanced ML training



Procurement

sustainable sourcing



Designer

green UI/UX



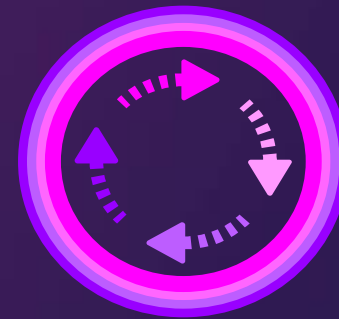
Ops Manager

green end-of-life management



End-Users

responsible digital habits



An aerial photograph of a modern city skyline in the background, featuring several high-rise apartment buildings. In the foreground, there is a large, lush green park area with a winding river or stream. A long, narrow pedestrian bridge crosses the water, with several people walking on it. The sky is clear and blue, suggesting a bright day.

**Will the Smart City
we are engineering also
be a Sustainable City?**



Will the Smart City we are engineering also be a **Sustainable City**?

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Moderator

Eleana Liew

Managing Director
Public Sector
Accenture SG Services

Patrick Pang

Chief Technologist, ASEAN
Worldwide Public Sector
Amazon Web Services

Andy Sim

Vice President & Managing
Director, Singapore
Dell Technologies

#SmartNationIB

Quick Poll

Sustainable Digitalisation is still fairly nascent.

Q1. What is the top priority of your organisation?

Q2. What is the top challenge in your organisation?



Enter Password

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SG Tech Stack

Smart City

Sustainability

Will the Smart City we are engineering also be a **Sustainable City?**



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