



## **FACT SHEET**

## Alliance for Corporate Excellence (ACE) Programme

The Alliance for Corporate Excellence (ACE) is a multi-agency programme led by Ministry of Finance (MOF) and partnering Infocomm Development Authority (IDA) as the overall project manager. The project aims to pool Statutory Boards' (SB) systems and operation environments for HR, Finance and Procurement into a common shared system so as to achieve economies of scale through IT systems consolidation.

The key business objectives of the programme are as follows:

- a) Reduce total cost of ownership by leveraging on Commercial Off-The-Shelf (COTS) software thus shortening the time to implement.
- b) Reduce complexity by harmonising and standardising processes while recognising the unique missions and needs of each agency and allowing differentiations, where needed.
- c) Adopt leading and best practices both in terms of IT solutions as well as HR, Finance and Procurement areas.
- d) Optimise and reduce resources used in performing transactional administrative tasks by leveraging on automated IT solutions and employee self-services.

The business benefits can be broadly grouped into 4 different categories as shown below:

**Category 1**: Implementation of new and enhanced features not in agencies' existing systems

- Improved governance
- Improved efficiency and reduced workload with new features
- Adoption of leading practices in HR, Finance and Procurement areas

**Category 2**: Automation of current manual processes

- Increased efficiency due to reduced manual data entry
- Improved data integrity
- Improved tracking and monitoring of processes

**Category 3**: Integration of HR, Finance and Procurement processes within a single system for ease of analysis

- Data is now captured in a consistent format
- Consolidated view of the organisation within a single system

Category 4: Empowerment of employees by providing more self-service features through the Employee/Manager Self Service Portal

The ACE system offers modules that support over 100 business processes across HR, Finance and Procurement functions. ACE consolidates the individual human resource, financial and procurementrelated systems from the participating agencies into one shared system where the operation support and management is performed by a central IT team.

The ACE system serves over 19,000 employees across 19 statutory boards, which was implemented in phases. The participating agencies are:

The 1<sup>st</sup> phase, ACE, was implemented for 11 statutory boards and completed in Apr 2010.

- Agri-Food & Veterinary Authority of Singapore
- Economic Development Board
- Inland Revenue Authority of Singapore
- Intellectual Property Office of Singapore
- International Enterprise Singapore
- National Heritage Board

- National Parks Board
- People's Association
- PUB, The National Water Agency
- Science Centre Board
- Singapore Land Authority

The 2<sup>nd</sup> phase, ACE2010, was implemented for 4 statutory boards and completed in Jan 2012.

- Infocomm Development Authority of Singapore
  National Environment Agency
- National Council of Social Service
- Singapore Sports Council

The 3<sup>rd</sup> phase, ACE2012, was implemented for another 4 statutory boards and completed in Apr 2013.

- Institute of Technical Education
- National Arts Council

- Singapore Tourism Board
- Urban Redevelopment Authority

## For media clarification, please contact:

Bhavani d/o Nyanajegaran Senior Associate **Corporate Communications** 

DID: +65 63327407 HP: +96498104

Email: bhavani n@mof.gov.sg