Annex 2: How do users set up their 2FA?

SingPass 2-Step Verification (2FA) helps to better protect your personal information with an additional layer of security!

Register for SingPass 2FA

By SMS

SMS “Register” to 78008

Use the mobile number registered to your SingPass account to receive One-Time password via SMS.

By Web

Log into your SingPass account and click “Set Up 2-Step Verification” under the Quick Links section.

Once registered, a PIN mailer will be sent to you within 7 working days. Follow the instructions in the mailer to activate your 2FA, and you’re done!