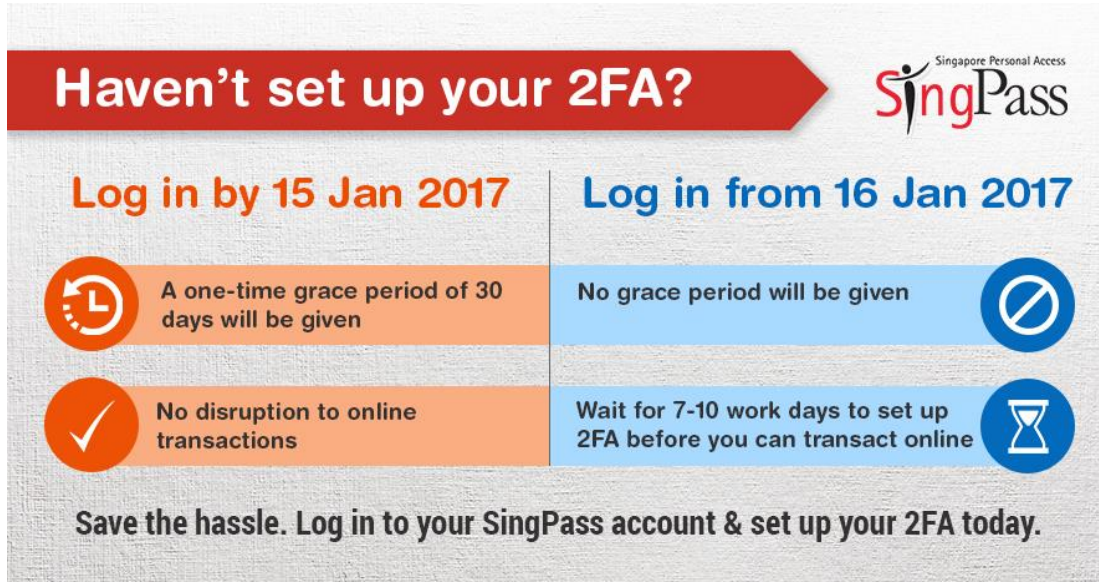






ANNEX

1) One-time grace period for all remaining users



Haven't set up your 2FA? Singapore Personal Access SingPass

Log in by 15 Jan 2017	Log in from 16 Jan 2017
 A one-time grace period of 30 days will be given	 No grace period will be given
 No disruption to online transactions	 Wait for 7-10 work days to set up 2FA before you can transact online

Save the hassle. Log in to your SingPass account & set up your 2FA today.

Examples:

By 15 Jan 2017:

Local/Overseas SingPass user who has not set up 2FA

Andrew is a SingPass user who has not set up his 2FA. He tries to log in to CPF digital services using his SingPass account on 30 December 2016. He is given until 29 January 2017 to complete his 2FA setup.

Michael is a SingPass user who has not set up his 2FA. He tries to log in to CPF digital services using his SingPass account on 15 January 2017. He is given until 14 February 2017 to complete his 2FA setup. Meanwhile, he can continue to access CPF and other digital services involving sensitive data.

From 16 Jan 2017 onwards:

Local SingPass user who has not set up 2FA

Melissa tries to log into IRAS digital services using her SingPass account on 16 January 2017. She will need to register for 2FA and wait for up to seven working days to receive a PIN mailer for activation. After activating her 2FA, she will then be able to access IRAS services or perform any government digital transaction involving sensitive data.

Overseas SingPass user who has not set up 2FA

Susan tries to log into CPF digital services using her SingPass account on 1 February 2017. She will need to register for 2FA and wait for up to 10 working days to receive a PIN mailer for activation. After activating her 2FA, she will then be able to access CPF services or perform any government digital transaction involving sensitive data.

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2) How do users check if they have set up their 2FA?



2FA Check ✓

To confirm that you have already set up your SingPass 2FA:

- Log into your SingPass account at www.singpass.gov.sg
- Click "My Account"
- Click "Manage 2-Step Verification"

If you have not set up your 2FA, you will see a message prompter that will guide you to set it up.

3) How do users set up their 2FA?



BE 2FA READY Singapore Personal Access
SingPass

SingPass 2-Step Verification (2FA) helps to better protect your personal information with an additional layer of security!

Share with your loved ones!

Register for SingPass 2FA

By SMS

SMS "Register" to 78008



Use the mobile number registered to your SingPass account to receive One-Time password via SMS.

OR

By Web

www.singpass.gov.sg

Log into your SingPass account and click "Set Up 2-Step Verification" under the Quick Links section.

Once registered, a PIN mailer will be sent to you within **7 working days**. Follow the instructions in the mailer to activate your 2FA, and you're done!

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