

ANNEX C

FACTSHEET

NATIONAL DIGITAL IDENTITY

With transactions being increasingly digitised, the Government is developing a **National Digital Identity** (NDI) platform, extending from the SingPass authentication system, to provide more convenience and security for citizens when transacting online.

The NDI brings various digital initiatives together to provide greater online convenience and transactional security for citizens and businesses. These initiatives include SingPass Mobile, MyInfo and MyInfo Business.

With NDI, citizens will have a single digital identity to transact with both the public and private sectors. It will be a secure and trusted digital credential, as well as a platform for authentication, authorisation and consent. Planned to be operational in 2020, the NDI will also enable the private and public sectors to develop more value-added services on a common and universal trust framework.

SingPass Mobile

The SingPass Mobile application is a cryptographic-based software token. It serves as an additional option for SingPass users to log in by 2-Factor Authentication (2FA). In less than four months since its launch, there are over 200,000 active SingPass Mobile users.

With the app, users can log in using their fingerprint, facial recognition (for selected smartphones) or a 6-digit passcode. They no longer need to enter their passwords when performing digital government transactions, such as checking CPF balances and applying for HDB flats. Users based overseas can also use the app to transact digitally with the Singapore Government, without the need for a physical token.

With SingPass Mobile, users can enjoy faster, one-tap access to popular government digital services and view their important information at a glance. More features will be added over time. The app also comes with enhanced security features to protect the user's personal data.

MyInfo

MyInfo is a "Tell Us Once" service that minimises the need for users to repeatedly provide and verify the same personal information when transacting with government agencies online. After the user has successfully authenticated his identity via SingPass, his basic government-verified personal details will be used to fill up online forms from participating agencies, each time he performs a transaction.

To date, 160 Government digital services and 160 commercial digital services have been onboarded to MyInfo, reducing the time needed for completing online forms by 80%. More than 60,000 transactions make use of this service daily.

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In addition, private sector businesses have leveraged MyInfo to create new innovative services that offer greater convenience for individual customers. For example, customers of DBS, OCBC and UOB can use MyInfo to apply for and receive instant approval for more than 70 types of online bank account applications.

MyInfo Business

As an expansion of the MyInfo platform, MyInfo Business enables seamless business-to-business transactions through the use of government-verified entity data, such as corporate profile, financial performance and ownership information. Singapore-registered business owners can log in through CorpPass, give consent, and have their data pre-filled in participating digital services.

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